

CPD verification of

attendance reflection record



Our theme this year is Tūhura | Discover. For the past year, the world has been navigating uncertainty – business and risk environments are becoming ever more complex and the global pandemic has taken disruption to new heights. In-house lawyers must continue adapting as we discover new ways of connecting, learning and working.

The programme promises to deliver valuable education to help you be the best in-house lawyer you can be and to improve your performance while you earn CPD hours.

This CPD verification and Reflection Record forms part of your CPD Plan and Record (CPDPR) and should be kept with all of your CPD materials. It is available to download from the ILANZ website if you are keeping your CPDPR electronically.

The CPD initiative is learner centred rather than prescriptive. Lawyers are responsible for identifying and fulfilling their own CPD requirements while reflecting on learnings and next steps.

You may find you satisfy a significant number of your 10 hours at the ILANZ conference or you might satisfy a lesser number based on your professional judgement of what is relevant for you and your learning needs

Please note we have not attributed CPD to Session One, Stream Three of Session Nine and Ten (the UnSessions) and Session Twelve as they are not structured with learning objectives



Session Two 1 Hour

Not business as usual — Covid-19 crisis management

11.00am — Thursday 20 May

- ▶ Mike Brooker, General Counsel, Foodstuffs
- ▶ Phil Knipe, Chief Legal Advisor, Ministry of Health
- ▶ Linda Clark, Partner, Dentons Kensington Swan
- ▶ Katie Bhreatnach, General Counsel and GM of Customer and Regulatory Partnerships, Airways Corporation

Over the past 14 months, the COVID-19 pandemic unequivocally and unforgivingly reminded organisations worldwide that the unexpected happens when it is least expected. In this panel, four senior lawyers will share their experiences navigating their organisations and teams through this unprecedented event. They will share their learnings and offer tips on how they managed stakeholder engagement (internal, external and regulatory).

- 1. Explore the experiences of Ministry of Health, Foodstuffs, Airways and how Dentons supported their in-house clients during this period;
- 2. Gain an understanding of their key learnings and issues to consider in the longer term.

Reflection on activity and future learning needs					

The power of in-house counsel to drive change in the legal profession

1.00pm — Thursday 20 May

- Dr Maria Pozza. NZ Post
- ▶ Katie Rusbatch, GM, Professional Standards, New Zealand Law Society
- Quentin Lowcay, Head of Legal & Commercial, Datacom
- ▶ Sophie Braggins, Chief Executive Officer, Govett Quilliam

This panel session will explore how in-house lawyers are uniquely placed to drive change in the culture of the legal profession. The panel will discuss the recent changes to the LCA Rules and how their impact on in-house lawyers. The panel will also explore what good team culture looks like in practice and they ways in which in-house lawyers can push for change.

- **1.** Gain and understanding of the recent changes to the LCA(LCCC)R and how they will impact in-house lawyers;
- 2. Explore what a good team culture looks like in practice in both in-house and private practice
- 3. Identify ways in-house lawyers can drive change in the legal profession.

Reflection on activity and future learning needs					

Social media - protecting your brand online

1.00pm — Thursday 20 May

▶ Allison Whitney, General Counsel, NZME

Social media plays a vital role in establishing and maintaining brands, it also allows organisations to communicate directly with consumers – however there will always be risks. In this session, Allison will cover common issues that may arise, including copyright, social media defamation issues, forum moderation and the Harmful Digital Communications Act 2015, using influencers and tackling scams.

- 1. Gain an understanding of the common issues that can arise in the context of social media.
- 2. Explore tips for protecting your organisation's brand online.

Reflection on activity and future learning needs				

Governance lessons in a post pandemic world – reflections on how Board operations may have flexed in a post-Covid environment

1.00pm — Thursday 20 May

- ▶ Kirsten Patterson, Chief Executive, Institute of Directors
- ▶ Herman Visagie, Chief of Staff, TSB New Zealand

Since the onset of the global pandemic, Boards have faced a string of difficult decisions. The new environment is characterised by an increasingly complex set of pressures and demands that have affected Board decision-making. This session will explore real-life examples of how Boards have had to evolve how they operate; how directors are thinking about their role post-Covid and whether views on the skill set and capability around table have changed.

- 1. Gain an understanding of the Board's role in BCP and crisis management.
- 2. Explore how Boards have had to evolve in a post-Covid environment.

Reflection on activity and future learning needs				

Enhacing your operations through AI and analytics

2.05pm — Thursday 20 May

- ▶ Amy Dove, Partner, Deloitte New Zealand
- ▶ Ra Clark, Associate Director, Deloitte New Zealand
- ▶ Maggie Zheng, Manager, Deloitte New Zealand

Data is everywhere. Data volumes continue to grow and the types of data we encounter continue to rapidly evolve (e.g. social media, ephemeral messaging data, audio/video files). Join this session with Deloitte's data science and analytics experts to learn about practical applications of AI and analytics to help you to solve a variety of problems in a legal and risk context.

- **1.** Explore 5 practical examples of how AI and analytics can be used by your legal and/or risk teams to help address a large number of challenges.
- 2. Gain an understanding of how to manage the risk of AI and how to get started.

Reflection on activity and future learning needs				

Metrics for in-house lawyers — Practical applications and where to start

2.05pm — Thursday 20 May

- ▶ Tim Boyne, CSO, LawVu
- ▶ Sam Kidd, CEO, LawVu
- ▶ Shaun Plant, CLO, LawVu
- ▶ Katie Bhreatnach, General Counsel and GM Customer and Regulatory Partnerships, Airways

In this mixed format session you'll hear about the state of data for legal today and what the future holds. You'll then hear from a panel about practical applications of data and where to get started on your own data journey.

- **1.** Explore how the issues learned by other in-house lawyers can be applied within your organisation.
- 2. Gain an understanding of what data and analytics can do for the future of legal operations.

Reflection on activity and future learning needs				

The right thing to do — The role of lawyers as ethical leaders

2.05pm — Thursday 20 May

▶ James Warren, Partner, Dentons Kensington Swan

James will discuss the intersection between good legal advice and choosing the 'right' policy or course when dealing with social, environmental, cultural and other morally fraught areas. He will explore the role of counsel in providing ethical guidance, while retaining commerciality and focus on the 'best interest'. He will also examine the opportunity for and potential benefit of initiatives demonstrating good corporate citizenship. Specific topics covered will include the approach to international policy harmonisation, whistleblowing, health & safety, the living wage and employee incentives, together with modern slavery and global supply chain issues.

- **1.** Explore the role of counsel in providing ethical guidance, while retaining commerciality and focus on the 'best interest'.
- **2.** Examine the opportunity for and potential benefit of initiatives demonstrating good corporate citizenship.

Reflection on activity and future learning needs				

Session Five 45 Mins

Privacy Law Act 2020 - 6 month checkin with the Privacy Commissioner

3.30pm — Thursday 20 May

▶ John Edwards, Privacy Commissioner

In this session the Commissioner will take delegates through the first 6 months of the new Privacy Law Act, and specifically what the Commission saw in the first round of mandatory privacy breach reporting since 1 December 2020 (the first four months of statistics) as well as an outlook to our future intentions around compliance and regulatory action with the stronger powers the Commissioner got in the new Act.

- 1. Explore how the new privacy legislation is operating 6 months in.
- **2.** Gain insights into the Privacy Commission's future intentions around compliance and regulatory action with the stronger powers conferred on the Commissioner in the new Act.

Reflection on activity and future learning needs					

Session Six 1 Hour

Disruptive Leadership and the inhouse function in the digital age

4.15pm — Thursday 20 May

▶ Stephen Scheeler, Former Facebook CEO Australia & New Zealand, The Digital CEO

Find out what it's like to work in the laser-paced, millennial-driven world of social media from Stephen Scheeler, who was part of the leadership team that took Facebook from the garage to the juggernaut powerhouse it is today. You'll learn how to lead and adapt, so you and your organisation stay on the right side of the digital divide.

- 1. Explore the impact of disruption on modern businesses; and
- 2. Gain an understanding of the future of business and how to adapt to stay ahead of the curve.

Reflection on activity and future learning needs				

Session Seven 45 Mins

The role of in-house lawyers in supporting their organisations to truly fulfil their commitment to the Treaty of Waitangi

9.00am — Friday 21 May

► Tania Te Whenua, Principal, Te Whenua Law & Consulting

In this session Tania will discuss the role in-house lawyers can play in assisting their organisations to realise and support their commitment to the Treaty of Waitangi and how to engage confidently with Māori culture, clients and key stakeholders.

- **1.** Explore the role of in-house lawyers in supporting their organisations to fulfil their commitment to the Treaty of Waitangi; and
- **2.** Gain an understanding of how to engage confidently with Māori clients, stakeholders and tikanga Māori.

Reflection on activity and future learning needs					

Diversity, equity and inclusion in the legal industry

9.45am — Friday 21 May

▶ Fleur Knowsley, Director and Acting General Counsel, Google Fiber

Fleur Knowsley has been a passionate advocate of Equity, Diversity and Inclusion in the legal industry for many years, including signing onto the Call to Action Letter signed by 240+ GCs promoting diversity; through the Diversity Lab and is on the Advisory Board of the Apollo Leadership Institute based out of London. Attend this session to hear key learnings and lessons from the USA – what works and just as importantly, what doesn't work. Also, you'll be better able to articulate clearly WHY this is important to YOU and your business. These efforts can feel overwhelming, so the session will focus on tangible actions everyone can take to make a difference.

- 1. Discover key learnings and lessons from the USA what works and what doesn't.
- 2. Gain tips on how to articulate clearly why this is important to you and your business.
- **3.** Explore how these techniques can be applied within your team and throughout your organisation.

Reflection on activity and future learning needs				

Navigate Satellite Network — Covid highs and lows: The challenges and opportunities of doing business in a disrupted global market

11.15am — Friday 21 May

- ▶ Jason Nichols, General Counsel AMENA (Fonterra)
- ▶ Jennifer Page, General Counsel & Co Sec, Air New Zealand
- ▶ Catherine Cartwright, Senior Legal Counsel, F&P Healthcare
- ► Emma Willis, Senior Corporate Counsel, Fonterra

In this session you will from four senior lawyers about their experiences working and leading through the COVID-19 pandemic and resulting lockdowns. They will share their highs and lows and lessons learned along the way.

- 1. Explore the impact of the COVID-19 pandemic on different industries and organisations.
- **2.** Gain an understanding of how different organisations worked through the different challenged and opportunities that arose during this period.

Reflection on activity and future learning needs				

Sole counsel workshop — Suss out your service lines

11.15am — Friday 21 May

► Sian Wingate, Terms Academy

Sole in-house counsel are very familiar with the demands of providing legal services, advice and support to multi-discipline teams. Often, however, sole counsel are too busy or not sure how to explain exactly what their own legal function does. Put simply, they are not clear on their service lines and how to list out the specific activities they routinely perform in a clear way. It's an overwhelming task for many.

In this workshop, Sian will demonstrate to delegates how to identify all the services your sole function serves and why this matters to successfully scale your legal function.

- 1. Gain an understanding about how to draw an activities map to identify exactly what activities your sole function delivers using a template
- **2.** Learn how to group these activities into a service line register within a handy worksheet supplied
- **3.** Explore why this data is essential to be able to scale your sole function with more staff, tech or other efficiency hacks.

Reflection on activity and future learning needs					

How to give, receive and act on 'feedback'

12.15pm — Friday 21 May

▶ Fleur Knowsley, Director and Acting General Counsel, Google Fiber

"Talk less, smile more...", "Feedback is a gift", "I'd like to give you some "feedback"....all these can make the heart race and palms sweaty. Attend this session to hear Fleur's feedback journey, the turning point in her leadership journey and learn tangible tips for giving, receiving and acting on feedback.

- 1. Explore how and why feedback is an important part of the leadership journey; and
- **2.** Gain tangible tips for giving receiving and acting on feedback.

Reflection on activity and future learning needs				

Good lawyering: Ethical practice in your in-house career

12.15pm — Friday 21 May

▶ Bram Van Melle, Manager, Projects & Transactions, Legal Services, Auckland Council

As in-house lawyers we're often judged by what our clients do, rather than the advice we give. How can we turn 'right advice' into the 'right thing'? A values-based mindset, positive relationships, and strong practical skills transform this challenge into an amazing leadership opportunity – 'Good lawyering' enhances our effectiveness, enjoyment, and progression in our careers.

- 1. Understand and manage key ethical challenges for in-house lawyers
- **2.** Explore the connection between personal values, your work environment, professional obligations, and wellbeing, resilience and effectiveness

Reflection on activity and future learning needs					

Session Eleven 1 Hour

Thriving in uncertainty

2.15pm — Friday 21 May

► Maya Nova, Mindfulness coach

The events of the past 14 months have impacted everyone, adding to the already stressful and heavy workloads of in-house lawyers. In this session Maya will share tips on developing mental fitness and emotional agility to enable delegates to thrive in challenging circumstances.

- 1. Explore the positive role mindfulness can play in your life and your workplace.
- 2. Gain practical tips for incorporating mindfulness into your daily routine.

Reflection on activity and future learning needs				

CPD hours gained at the 2021 ILANZ conference

Session Title	Attended	Time Offered	Time Earned
Not business as usual – Covid-19 crisis management		1 Hour	
The power of in-house counsel to drive change in the legal profession		1 Hour	
Social media - protecting your brand online		1 Hour	
Governance lessons in a post pandemic world		1 Hour	
The right thing to do - the role of lawyers as ethical leaders		1 Hour	
Metrics for in-house lawyers — Practical applications and where to start		1 Hour	
Enhancing your operations through AI and analytics		1 Hour	
Privacy Law Act 2020 — 6-month check-in with the Privacy Commissioner		45 Mins	
Disruptive Leadership and the in-house function in the digital age		1 Hour	
The role of in-house lawyers in supporting their organisations to truly fulfil their commitment to the Treaty of Waitangi		45 Mins	
Diversity, equity and inclusion in the legal industry: learnings from the USA and how to make a difference		45 Mins	
Sole counsel workshop — Suss out your service lines		1 Hour	
Navigate Satellite Network — COVID highs and lows: The challenges and opportunities of doing business in a disrupted global market		1 Hour	
How to give, receive and act on 'feedback'		1 Hour	
Good lawyering: Ethical practice for in-house lawyers		1 Hour	
Thriving in uncertainty		1 Hour	
TOTAL CPD EARNED			

DECLARATION

I confirm that the above records my attendance and participation in the ILANZ 33rd Annual Conference.

Signed:	

Please retain this entire verification and reflection record as part of your CPDPR.

